

Instructions on Accessing LTCi Carrier Software

Please note some of the software is not compatible with Windows 8 and/or Apple devices

Installation instructions can be found with each software download

Please contact your Agent Sales Support representative if you have any questions or need your appointment/producer code for any of the carriers below.

Instructions if you are already Appointed	Instructions if you are Not yet Appointed
Mutual of Omaha Solutions	
<p style="text-align: center;">Software will notify you when to update. http://www.mutualofomaha.com Tech Support Line: 800-847-9785</p>	
<p>Once you are logged into their website: Roll over "Products" at the top Find Long-Term Care and click on the "Sales Tools" option Scroll down and click on "Download Software" The software will download, and you can then install</p>	<p>Please go to the link below and follow the instructions provided on their site: http://www.mutualtcquote.com/</p>
National Guardian Life	
<p style="text-align: center;">Illustrations can only be run online. https://www.ngl-essentialtc.com/index.jsp No tech support line. You can contact Customer Service: 888-505-2332</p>	
<p>Once you are logged into their website: Click on "Illustrations" on the top menu</p>	<p>If not appointed, you can run numbers on their calculator at the following link: https://calc1.nglic.com/calc-ngl-ltc/</p>
Thrivent	
<p style="text-align: center;">To run Thrivent illustrations, you'll need to go to your iPipeline portal. This can be accessed through www.breakthroughins.com and selecting "Forms/iPipeline" through the Members Only drop down menu Once logged into iPipeline, then select the "iGO e-App" tab to the right and log in again. Select to "Start New Case" Enter your client's information, select their state of residence and for "Product Type" you'll select "Long Term Care" and click on "Find Available Products" Thrivent will then show up and you'll click on "Select" under the Quotes/Illustrations option</p>	